

QUALITY & ENVIRONMENTAL POLICY STATEMENT

Palmaris Services Ltd provides facility management services including: manned guarding, key holding, CCTV monitoring services, cleaning services and technical maintenance services and security system installations to industrial and commercial factories and organisations, general offices, construction sites, education and health premises, and also retail and commercial distribution warehouses.

The company recognises that in order to achieve continued success it has to create and maintain a quality culture throughout the organisation and we therefore commit ourselves to BS EN ISO 9001:2008. We also recognise that even though our activities have minimal adverse impact on the environment we have a duty to protect it wherever we can and therefore we also commit ourselves to BS EN ISO 14001: 2004.

We underpin our commitment to these standards by adopting the following working practices in all that we do:

- **Continual Improvement of all systems and practices**
- **Prevention of all forms of pollution**
- **Adherence to ISO 9001 and ISO 14001 including associated British Standards**
- **Comply with the requirements of our Client, relevant governing bodies and all regulations and legislation applicable to our business**
- **Achievement and Enhancement of Customer Satisfaction**

We will establish and set relevant quality and environmental objectives and review these at regular intervals.

I the Managing Director take full responsibility to ensure this policy is communicated via effective training and its understanding verified



Chris Nugent
Managing Director